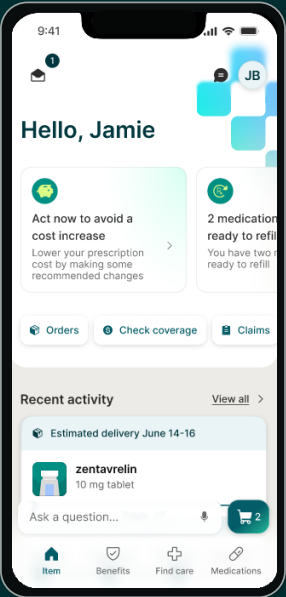


What's next in member experience

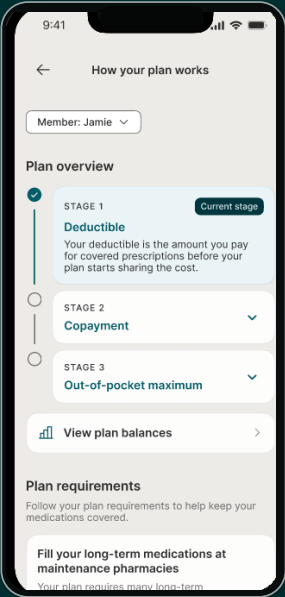
Five connected experience themes designed to make pharmacy benefits feel simpler, smarter and more useful.

01 Simpler navigation



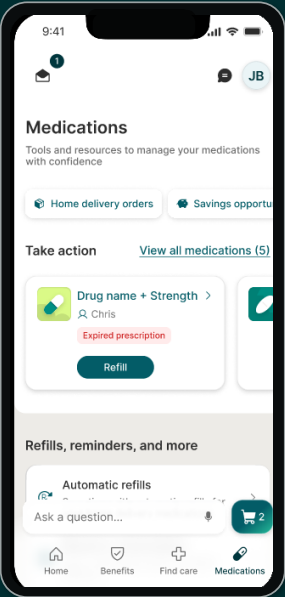
Personalized actions and easier access to common tools.

02 Coverage clarity



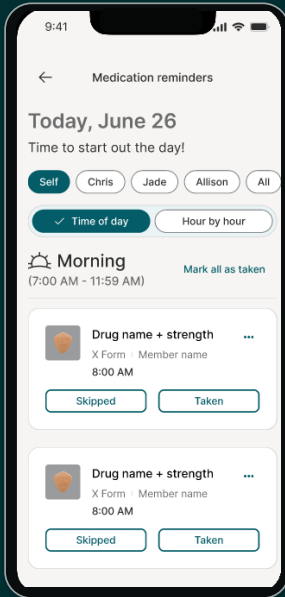
Plan stages, balances and clearer next steps.

03 Connected medications



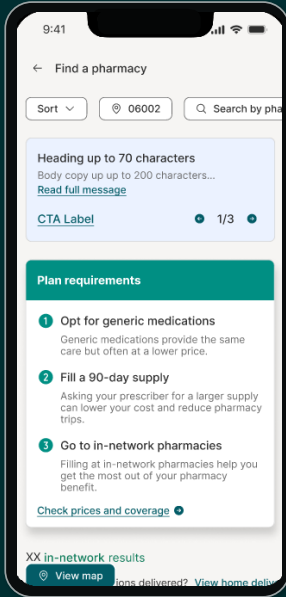
Refills, delivery and savings in one experience.

04 Proactive support



Reminders and family support for healthier routines.

05 Smarter pharmacy search



Network guidance and location details together.

A modern digital foundation connects navigation, coverage, medications, support and pharmacy discovery across the member journey.